

静岡県公立入試2018年 長文読解

次の英文は、中学生の明子(Akiko)が、レストランで職場体験(career experience)をしたときのことについて書いたものである。この英文を読んで、(1)~(7)の問いに答えなさい。(16点)

Last summer I had career experience for three days. I worked at one of the most popular restaurants in our city. I was very excited before starting.

“I hope you’ll feel the joy of working here during your career experience.” I was ^a(tell) these words by Takeda-san, the floor manager, before I started working. I cleaned the tables and the chairs as my first work. Then the customers began to come and I showed them to their tables. When the restaurant became busy, I helped to wash the dishes. There were too many things to do and I to rest. Before coming here, I thought that working at restaurants was easy, right. Working there was hard and I became really tired.

On the second day, I did more work. I took many orders, served the food, and cleaned the tables very quickly. Then, one customer said to me, “This isn’t the food that I ordered.” It was my order mistake. I was so shocked that I couldn’t say anything. This made him angry, and Takeda-san came to help me. He said something to the customer, but I don’t remember his words. I was only thinking about my mistake. I was almost crying.

At the end of that day, Takeda-san said to me, “Don’t think about mistakes too much. It’s important to think about the things that you can do for the customers.” I thought about his words again and again on my way home.

On the last day, I kept smiling even when I was busy. I repeated the customers’ orders to make sure. But another problem came to me. I knocked over a customer’s cup. Takeda-san’s words on the second day helped me. I said, “I’m very sorry.” I wiped the table quickly. The customer said, “No problem.” I was glad because I did well this time! The busiest hours went without any other problem. Then, two women arrived. One of them was in a wheelchair. I walked to her quickly with a smile and said, “Welcome. This way, please.” She said, “Thank you. Are you a student?” I said, “Yes.” We talked for a while. When she left, she said, “Your smile made the food more delicious. Thank you.” I felt really happy.

Working in that restaurant changed me. At first, I thought only about doing the things that I should do. Then I began to think about the things that I could do for the customers. Career experience taught me two important things. One is that we can from our mistakes. The other is that we should how other people feel.

Takeda-san and I talked at the end of the career experience. He said, “How do you feel after working here?” I said, “It was ^b(hard) than studying at school.” We laughed. I said, “But it’s really nice to see that the customers are enjoying their time here.” He smiled and said, “That’s the joy of working here that I wanted you to feel.”

(注) joy : 喜び floor manager : 接客責任者 order : 注文, ~を注文する
serve : ~を出す mistake(s) : 誤り shocked : ショックを受けた
make sure : 確かめる knock over : ~を倒す wipe : ~をふく
wheelchair : 車いす laugh : 笑う

(1) ㉔, ㉕の () の中の語を適切な形に直しなさい。

(2) 本文中の , の中に補う英語の組み合わせとして, 次のア~エの中から最も適切なものを1つ選び, 記号で答えなさい。

- ア A : had much time B : and it was
イ A : had no time B : and it was
ウ A : had much time B : but it wasn't
エ A : had no time B : but it wasn't

(3) 次の質問に対して, 英語で答えなさい。

- ① What was Akiko's first work at the restaurant?
② Why did the customer get angry with Akiko when she made the order mistake?

(4) 下線部の中の Takeda-san's words の内容はどのようなことか。Takeda-san's words の内容をすべて, 日本語で書きなさい。

(5) 本文の内容と合うように, 本文中の , の中に補う英語として, それぞれア~エの中から最も適切なものを1つ選び, 記号で答えなさい。

- ア collect イ spend ウ borrow エ learn
 ア imagine イ continue ウ reuse エ forget

(6) 次のア~エの中から, 本文の内容と合うものを1つ選び, 記号で答えなさい。

- ア Akiko wasn't interested in working at the restaurant before starting career experience.
イ Akiko went to Takeda-san to ask for help when she made a mistake on the third day.
ウ Akiko was glad to hear the words from the customer in the wheelchair.
エ Akiko took orders and served the food at the restaurant all the three days.

(7) 竹田さん(Takeda-san)の考える, レストランで働く喜びとは何かを, 日本語で書きなさい。